



MAINTENANCE

Preventive Maintenance works

Preventative maintenance is better than cure!

JMH have a new client who were spending £1000 per month on service calls with the old service provider, since taking over the contract we have now reduced this cost to approximately £200 per month. We carried out an initial preventative maintenance visit and this resulted in a number of recommendations for remedial works. These included housing the digital recorders in environmental enclosures with UPS (Uninterrupted Power Supply) units, as the equipment was located in harsh, damp and dusty areas where the mains supply was not always stable. Now these environmental housings and UPS have been installed, any issues relating to the location of the digital recorders have ceased. The system performance has increased dramatically and a number of prosecutions have been brought by using the evidence collected from an efficient and well maintained system.

Maintenance is an important part of any security system; it prolongs the life of the system and helps to ensure that the system is always operating to its optimum performance.

Maintenance of CCTV systems includes:-

- cleaning of cameras
- checking video images and levels are correct
- recording equipment has the correct time and date settings
- the number of days recording is as per the original specification

Access control systems require system checks

- for errors on the computer running the software
- that backups are current
- that the field equipment, including the PSU (Power Supply Unit) and batteries are working at recommended operating voltages.

One of the most common problems with any access control system is that the door-locks require adjusting and realigning from a performance and health & safety point of view.

All of the above measures will assist in prolonging the life of any system and ensure that a high level of performance is achieved you would always service and maintain your car so why not your security system.

Maintenance contracts are developed with the customer to meet each individual need and with JMH it is not just a matter of here is your contract, take or leave it.

